

Pinnacle Flow Plan-o-Gram

	DAILY VISIT	NEW PATIENT	REPORT OF FINDINGS	RE-EXAM	REACTIVATE/UPDATE	30-DAY UPDATE
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Who?	Established, Active Patient	New, Never Seen Patient	Second Day of a NP or Reactivate	Established, Active Patient	Established Patient, Inactive for more than 6 months or more (less than 3 years)	Established, Active Patient (Medicare)
Reception Zone	X	Fill out Intake/Get Insurance Card <i>prn</i>	X	Fill out FRI if necessary	Fill out Update Paperwork	Fill out FRI
Flag?		Name in RED	Name in GREEN		Name in RED	Orange Dot
Treatment Zone (Doctor's Office)	Adjustment	Consultation	Clinical ROF or Clinical ROF & Cash ROF	Re-exam, Adjustment	Consult/Exam/Adjustment	Express Exam then Adjustment
Examination/Xray Zone	X	1st Day Financial ROF, Vitals/XRay, Examination, Relief CMT	X	<i>If Indicated:</i> Financial ROF, Vitals/X-ray	<i>If Indicated:</i> Financial ROF, Vitals/X-ray	Vitals (only if abnormal on last exam)
Therapy Zone	Therapy/No Therapy (depending on Care Plan)	X	Therapy/No Therapy (depending on Care Plan)	Therapy/No Therapy (depending on Care Plan)	Therapy/No Therapy (depending on Care Plan)	Therapy/No Therapy (depending on Care Plan)
Departure Zone	Checkout	Checkout	Checkout/Financial ROF	Checkout	Checkout	Checkout
		(Day 1)	(Day 2)			Medicare FRI/ Reexam Days
Provided to PCS by Dr. Janet Horton						
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